

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.1

DATE: July 25, 2012

ACTION REQUESTED: Information Only: Complaint Intake and Investigations Update

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

PROGRAM UPDATE

Staff

Complaint Intake: Since our last Board update, we hired the Complaint Intake manager, Marci White. Ms. White has worked at the BRN in Enforcement for 18 years handling complaints and the applicant desk, so comes with a wealth of experience. With the exception of Nursing Education Consultants (NECs), all complaint intake staff vacancies have been filled.

We have tried for more than one year to recruit five Enforcement NECs and have been unsuccessful. We are looking at how ways to increase our hiring pool and will continue to advertise and recruit for these positions.

Investigations: Northern – We are actively recruiting for a replacement Supervising Special Investigator. All seven of our Special Investigator positions have now been filled, our last hire being Yadi Quintana who will be joining us August 1. Ms. Quintana has a BS degree in Criminal Justice and has worked in the Investigations unit supporting our BRN investigators.

Southern – Six of our seven Special Investigator positions are filled and we are actively recruiting to fill the last vacancy. Interviews are scheduled to be held sometime mid to late August.

Program - Complaints

Complaint Intake – The efficiencies of the newly hired support staff has resulted in much higher numbers of conviction cases being referred to the analysts on a daily basis. We are looking at ways to absorb the increased workload with limited existing resources.

Applicants for Licensure – We continue to review and streamline processes to improve the turnaround times for applicants in enforcement, however, the backlog of conviction cases the analysts are dealing with is hampering those efforts.

Due to the increasing numbers of fraudulent transcripts being submitted with licensing applications, the BRN is working closely with other governmental agencies to assist us in completing our investigations.

In an effort to assist the schools in preparing nursing students to apply for their NCLEX-RN, Louise Bailey attended the annual Association of California Nurse Leaders conference, on February 7, 2012,

to address enforcement matters as they pertain to nursing school pre-enrollment and nursing student graduates.

Fingerprint Requirement – Letters were sent to approximately 5,000 non-compliant individuals, many of whom have since complied. At the end of the first two-year renewal cycle in March of 2013, we will perform a second audit to determine how many responded to the letters and if there are any still outstanding fingerprint submissions.

Nursys – Alerts for out of state discipline are received daily through Nursys. All out of state documents have been requested and received for nurses disciplined by another state prior to receiving daily alerts.

Program - Investigations

Scarlett Treviso, our southern area Supervising Special Investigator, is assisting with supervisory duties in the north until we can fill our vacancy.

We continue to utilize the resources and expertise of DOI for cases that meet their investigation criteria, as well as those that are prioritized as high or urgent.

Ms. Treviso and her staff in the south have met with the LA County Coroner's Office and DOI to establish relationships that will assist us in completing timely investigations. Future plans include meetings with Southern California Risk Management Association, Pyxis Corporation (re: locked electronic medication dispensary), and California Department of Public Health (CDPH) Investigators.

Statistics

For fiscal year 2011/12 we received 7,844 complaints as compared to 7,977 last fiscal year, largely due to completion of retroactive fingerprinting. As of June 30, 2012, there are 851 pending DOI investigations and 280 pending BRN investigations.

Please review the enforcement statistics reports in 8.3 for additional breakdown of information.

NEXT STEP:

Continue filling vacant positions. Continue to monitor statistics for improvement in case processing time frames. Follow directions given by committee and/or board.

FINANCIAL IMPLICATION, IF ANY:

None at this time. Updates will be provided at each DDC meeting for review and possible action.

PERSON TO CONTACT:

Kathy Hodge, Deputy Chief, Complaints and Investigations
(916) 574-7678

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.2

DATE: July 25, 2012

ACTION REQUESTED: Information Only: Discipline and Probation Update

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

PROGRAM UPDATE

Staff

The Probation Unit is currently fully staffed. One Office Technician (OT) position will expire on September 30, 2012, leaving the unit with one OT. The position will be vacant as of August 1, 2012; there is no plan to fill this position.

The Discipline Unit has a full-time permanent OT vacancy, as well as permanent full-time Staff Services Analyst (SSA) vacancy. We have begun the interview process for both.

All Discipline analyst positions have been filled. Effective December 2, 2011, one position was filled with a health facilities evaluator II from Department of Public Health. The remaining position was filled effective June 30, 2012, with a lateral transfer from a BRN special investigator position. One of our Staff Services Analysts promoted to the Associate level in June 2012.

The Discipline Unit has filled the two vacant office technician positions (OT), one permanent full time and one limited term that in the process of being re-classed to a permanent position. Effective January 3, 2012, the permanent position was filled with a lateral transfer from the Athletic Commission. Effective February 22, 2012, the limited term position was filled by an employee from a private insurance company.

Program – Discipline

The Discipline Legal Support staff continues to prepare default decisions from the Oakland and San Francisco AGs offices. The BRN continues to pursue the ability to prepare all default decisions.

The case load per discipline analyst has increased from approximately 200 per analyst to 350.

As workload is transitioned from Discipline to Complaint Intake the analysts will begin auditing charges from the AG's offices to determine if the BRN is being charged appropriately. It is more important than ever to regularly audit AG billing since the Governor signed legislation which limits billing disputes with the AG's office to 45 days after a bill has been submitted for payment by an agency.

Staff continues to increase its usage of citation and fine as a constructive method to inform licensees and applicants of violations which do not rise to the level of formal disciplinary action.

Citations and fines have increased; we have issued more citations and received more payments than any time in BRN history. Citation information below reflects the work since the last Board meeting in

November 2011.

Number of citations issued	394
Total fines ordered	\$263,500.00
Fines paid	\$134,395.00
Citations pending issuance	164

The Discipline Unit continues to work on the NURSYS discipline data comparison project (SCRUB) and will continue to do so until all records have been reconciled against California's records. The status of the documents reviewed:

Referred to the Attorney General	527
Pleadings Received	452
Default decisions effective	170
Referred to Cite and Fine	45
Closed Without Action (Action taken by CA (prior to 2000) but not reported to Nursys or information approved at time of licensure)	777

Program – Probation

The Probation Unit audited the files for past probationers who still owed cost recovery. Payment plans were sent out and payments are being received. Full payments must be received before the RN can renew their license. There is approximately \$43,000 due within the next year.

The Probation Unit will present the probation monitoring module at the DCA Enforcement Academy on October 29 – November 2, 2012.

The Probation Unit recently offered assistance to the Discipline Unit with various assignments to help alleviate the workload backlog.

In June 2012, the Probation Unit provided training to the San Diego AG's office on implementing probation terms negotiated during settlement. Training has already been given to the San Francisco and Oakland offices.

AG COSTS:

As of July 17, 2012, the BRN has expended \$1,077,830 at the AG's office on the Nursys Scrub cases.

Statistics - Discipline

AS of July 17, 2012, there are approximately 1,475 discipline cases pending at the AG's office which continues to remain at a very high level. The BRN continues to be the AGO's largest client, surpassing the Contractor's State Licensing Board.

Please review additional statistical information which can be found under item 7.3.

Statistics – Probation

Below are the statistics for the Probation program from July 1, 2011 to June 30, 2012

Probation Data	Numbers	% of Total
Male	142	23%
Female	486	77%
Chemical Dependency	311	49%
Practice Case	197	31%
Mental Health	322	<1%
Conviction	118	19%
Advanced Certificates	57	8%
Southern California	312	50%
Northern California	316	50%
Pending at the AG	77	12%
License Revoked	8	<1%
License Surrendered	31	<1%
Terminated	9	<1%
Completed	68	<1%
Total in-state probationers	628	

NEXT STEP:

Follow directions given by committee and/or board.
Regain ability to prepare all default decisions.

FINANCIAL IMPLICATION, IF ANY:

None at this time. Updates will be provided at each DDC meeting for review and possible action.

PERSON TO CONTACT:

Beth Scott, Deputy Chief of Discipline, Probation, and Diversion
(916) 574-8187

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.3

DATE: July 25, 2012

ACTION REQUESTED: Information Only: Enforcement Division Statistics

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

Attached you will find statistics for the Enforcement Division. Please review the information provided.

NEXT STEP: Updates will be provided to the committee and board at each meeting. Follow directions given by committee and/or board.

FINANCIAL IMPLICATION, IF ANY: None at this time

PERSON TO CONTACT: Kathy Hodge, Deputy Chief of Complaint Intake and Investigations
(916) 574-7678

Beth Scott, Deputy Chief of Discipline, Probation and Diversion
(916) 574-8187

**CALIFORNIA BOARD OF REGISTERED NURSING
ENFORCEMENT STATISTICS**

June 30, 2012

STATISTICAL DESCRIPTION	2007-08	2008-09	2009-10	2010-11	2011-12
Complaints Received	3,900	5,794	7,483	7,977	7,844
Consumer Complaints	2,781	3,323	2,190	3,063	2,735
Convictions/Arrests	1,119	2,471	5,293	4,914	5,109
Referred to Diversion Program	332	400	604	368	1,053
Division of Investigation (Sworn)-Assigned	816	582	484	835	693
Division of Investigation Closed	771	748	1,015	716	648
Division of Investigation Pending	1,336	1,170	641	789	851
BRN Investigations (Non Sworn)-Assigned			58	33	298
BRN Investigations Closed			14	53	27
BRN Investigations Pending			40	25	280
BRN Desk Investigations Assigned	3,140	5,650	7,865	7,409	7,204
BRN Desk Investigations Closed	2,319	3,519	7,116	6,668	5,925
BRN Desk Investigations Pending	928	1,677	1,887	2,137	3,029
Criminal Actions Filed	23	22	21	16	9
Total Cite and Fine Citations Issued	35	115	181	105	412
Referred to Attorney General	436	515	766	1,190	944
Cases Pending at Attorney General	599	692	838	1,198	1,448
Petitions to Revoke Probation Filed	74	59	91	61	55
Accusations Filed	404	359	696	913	589
Statements of Issues Filed	16	14	13	52	132
Total Pleadings	494	432	800	1,026	776
Orders to Compel Examination (Sec. 820)	6	4	4	10	12
Interim Suspension Order	1	2	8	1	0
PC23	4	8	6	7	8
Applicant Disciplinary Actions:					
(a) License Denied	17	15	27	55	72
(b) License Issued on Probation	10	4	9	14	43
Total, Applicant Discipline	27	19	36	69	115
Licensee Disciplinary Actions:					
(a) Revocation	121	131	243	273	227
(b) Probation	131	139	176	267	225
(c) Suspension/Probation	10	6	1	6	3
(d) License Surrendered	73	79	92	155	128
(e) Public Reprimand/Reproval	3	8	12	37	79
(f) Decisions Other	1	5	2	5	3
Total, Licensee Discipline	339	368	526	743	665
Process Used for Discipline (licensees)					
(a) Administrative Hearing	38	56	58	102	121
(b) Default Decision	101	105	206	217	183
(c) Stipulation	200	207	262	424	361
Total	339	368	526	743	665

BOARD OF REGISTERED NURSING
ENFORCEMENT MEASURES
FOR ALL IDENTIFIERS
07/01/2011 THRU 06/30/2012

COMPLAINT INTAKE

COMPLAINTS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
RECEIVED	267	267	169	259	188	161	145	186	286	228	363	216	2735
CLOSED W/O INV ASSIGNMENT	85	34	55	50	34	73	49	46	51	33	50	45	605
ASSIGNED FOR INVESTIGATION	237	219	138	208	114	152	109	96	235	238	302	225	2273
AVG DAYS TO CLOSE OR ASSIGN	13	14	30	18	14	25	32	30	21	71	14	12	24
PENDING	185	200	178	179	218	154	141	186	186	141	152	97	97
CONVICTIONS/ARREST REPORTS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
RECEIVED	391	354	282	284	352	372	464	417	499	508	683	503	5109
CLSD/ASSGND FOR INVESTIGATION	355	382	312	314	269	504	432	392	447	588	649	560	5204
AVG DAYS TO CLOSE OR ASSIGN	13	16	14	10	12	17	10	8	6	9	6	7	10
PENDING	180	152	122	92	175	43	75	100	152	72	106	49	49
TOTAL INTAKE	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
RECEIVED	658	621	451	543	540	533	609	603	785	736	1046	719	7844
CLOSED W/O INV ASSIGNMENT	87	62	70	79	48	104	73	69	80	74	74	70	890
ASSIGNED FOR INVESTIGATION	590	573	435	493	369	625	517	465	653	785	927	760	7192
AVG DAYS TO CLOSE OR ASSIGN	13	16	20	13	13	19	16	14	12	29	9	9	15
PENDING	365	352	300	271	393	197	216	286	338	213	258	146	146

BOARD OF REGISTERED NURSING
ENFORCEMENT MEASURES
FOR ALL IDENTIFIERS
07/01/2011 THRU 06/30/2012

INVESTIGATIONS

DESK INVESTIGATIONS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
ASSIGNMENTS	592	573	433	495	370	627	516	467	653	787	928	762	7203
CLOSED	443	459	445	321	252	367	444	538	472	497	727	919	5884
AVERAGE DAYS TO CLOSE	72	89	110	88	94	126	88	131	109	85	120	123	106
PENDING	2839	2821	2708	2812	2879	3070	3062	2848	2952	3159	3298	3071	3071
FIELD INVESTIGATIONS:NON-SWORN	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
ASSIGNMENTS	11	22	29	13	8	11	43	75	24	35	9	18	298
CLOSED	1	2	3	0	0	0	2	1	4	2	7	5	27
AVERAGE DAYS TO CLOSE	392	727	427	0	0	0	833	1032	573	488	1322	641	798
PENDING	36	55	82	92	98	106	146	220	239	272	268	280	280
FIELD INVESTIGATIONS:SWORN	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
ASSIGNMENTS	34	111	74	55	46	60	41	69	57	40	55	52	694
CLOSED	48	44	45	62	32	33	27	36	71	51	66	133	648
AVERAGE DAYS TO CLOSE	483	410	398	476	641	546	562	535	520	638	587	672	554
PENDING	792	859	889	884	897	924	942	972	960	947	934	852	852
ALL INVESTIGATIONS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
FIRST ASSIGNMENTS	593	573	434	495	370	627	517	467	653	787	928	762	7206
CLOSED	492	505	493	383	284	400	473	575	547	550	800	1057	6559
AVERAGE DAYS TO CLOSE	112	120	138	151	156	160	118	158	166	138	169	194	153
PENDING	3667	3735	3679	3788	3874	4100	4150	4040	4151	4378	4500	4203	4203
ALL INVESTIGATIONS AGING	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
UP TO 90 DAYS	361	323	289	214	169	235	334	309	320	380	498	614	4046
91 TO 180 DAYS	45	71	81	70	40	45	39	92	55	38	59	60	695
181 DAYS TO 1 YEAR	34	64	59	53	38	57	60	92	94	62	97	164	874
1 TO 2 YEARS	42	39	52	33	23	54	23	71	53	46	115	156	707
2 TO 3 YEARS	8	7	11	10	10	6	12	4	20	17	24	46	175
OVER 3 YEARS	2	1	1	3	4	3	5	7	5	7	7	17	62
CLOSED W/O DISCIPLINE REFERRAL	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
CLOSED	428	401	374	273	197	318	404	463	429	433	669	899	5288
AVERAGE DAYS TO CLOSE	90	92	113	117	94	143	91	130	135	79	132	166	121

BOARD OF REGISTERED NURSING
ENFORCEMENT MEASURES
FOR ALL IDENTIFIERS
07/01/2011 THRU 06/30/2012

ENFORCEMENT ACTIONS

AG CASES	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
AG CASES INITIATED	56	83	96	92	76	78	60	96	96	99	114	124	1070
AG CASES PENDING	1129	1124	1150	1190	1186	1146	1034	1123	1213	1295	1379	1448	1448
SOIs/ACCUSATIONS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
SOIs FILED	10	11	8	13	8	8	0	26	13	23	7	5	132
ACCUSATIONS FILED	62	59	53	60	48	92	0	60	56	70	41	43	644
SOI DECISIONS/STIPS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
PROP/DEFLT DECISIONS	1	2	0	0	0	3	3	0	0	0	5	5	19
STIPULATIONS	2	4	4	0	5	6	10	0	0	0	0	0	31
ACC DECISIONS/STIPS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
PROP/DEFLT DECISIONS	42	24	20	20	25	35	86	2	1	7	15	21	298
STIPULATIONS	48	45	43	28	47	62	61	1	4	1	0	11	351
SOI DISCIPLINARY ORDERS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
SOI FINAL ORDERS (DEC/STIPS)	3	6	4	0	5	9	13	0	0	0	5	5	50
AVERAGE DAYS TO COMPLETE	427	388	344	0	298	444	418	0	0	0	659	544	438
ACC DISCIPLINARY ORDERS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
ACC FINAL ORDERS (DEC/STIPS)	90	69	63	48	72	97	147	3	5	8	15	32	649
AVERAGE DAYS TO COMPLETE	609	625	766	817	694	673	675	1206	895	796	979	1013	711
TOTAL DISCIPLINARY ORDERS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
TOTAL FINAL ORDERS (DEC/STIPS)	93	75	67	48	77	106	160	3	5	8	20	37	699
TOTAL AVERAGE DAYS TO COMPLETE	604	606	741	817	668	654	654	1206	895	796	899	950	692
TOTAL ORDERS AGING	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
UP TO 90 DAYS	0	0	0	0	0	1	0	0	0	0	0	0	1
91 TO 180 DAYS	3	1	0	0	0	2	1	0	0	0	0	0	7
181 DAYS TO 1 YEAR	37	19	9	7	18	22	43	0	1	0	1	1	158
1 TO 2 YEARS	29	36	33	20	35	51	65	1	2	5	8	15	300
2 TO 3 YEARS	9	11	15	10	14	14	27	1	1	1	6	7	116
OVER 3 YEARS	15	8	10	11	10	16	24	1	1	2	5	14	117
SOIs WDRWN DSMSSD DCLND	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
SOIs WITHDRAWN	0	0	0	0	0	0	0	0	0	0	0	0	0
SOIs DISMISSED	0	0	0	0	0	0	0	0	0	0	0	0	0
SOIs DECLINED	0	0	0	0	0	0	0	0	0	0	0	0	0
AVERAGE DAYS TO COMPLETE	0	0	0	0	0	0	0	0	0	0	0	0	0
ACCUSATIONS WDRWN DSMSSD DCLND	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
ACCUSATIONS WITHDRAWN	4	1	0	2	1	2	2	1	0	0	2	0	15
ACCUSATIONS DISMISSED	3	0	1	0	1	0	1	0	0	0	0	0	6
ACCUSATIONS DECLINED	4	2	1	2	1	2	3	1	0	6	3	5	30
AVERAGE DAYS TO COMPLETE	958	320	488	1189	755	735	747	817	0	937	1177	638	848
NO DISCIPLINARY ACTION	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD

CLOSED W/O DISCIPLINARY ACTION	4	9	0	0	0	7	6	2	0	1	1	1	31
AVERAGE DAYS TO COMPLETE	218	280	0	0	0	249	194	655	0	200	416	592	284
CITATIONS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
FINAL CITATIONS	0	0	0	2	8	86	0	143	9	19	44	101	412
AVERAGE DAYS TO COMPLETE	0	0	0	425	336	332	0	274	376	394	414	556	380
OTHER LEGAL ACTIONS	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
INTERIM SUSP ORDERS ISSUED	0	0	0	0	0	0	0	0	0	0	0	0	0
PC 23 ORDERS ISSUED	0	1	2	2	0	2	0	1	0	0	0	0	8

BOARD OF REGISTERED NURSING
PERFORMANCE MEASURES
FOR ALL IDENTIFIERS
07/01/2011 THRU 06/30/2012

PERFORMANCE MEASURES

	JUL-11	AUG-11	SEP-11	OCT-11	NOV-11	DEC-11	JAN-12	FEB-12	MAR-12	APR-12	MAY-12	JUN-12	YTD
PM1: COMPLAINTS VOLUME	267	267	169	259	188	161	145	186	286	228	363	216	2735
PM1: CONV/ARREST RPRTS VOLUME	391	354	282	284	352	372	464	417	499	508	683	503	5109
PM2: CYCLE TIME-INTAKE	13	16	20	13	13	19	16	14	12	29	9	9	15
PM3: CYCLE TIME-NO DISCIPLINE	90	92	113	117	94	143	91	130	135	79	132	166	121
PM4: CYCLE TIME-DISCIPLINE	588	571	741	817	668	629	638	985	895	730	876	940	674

PM1: COMPLAINTS VOLUME - PM1: CONV/ARREST RPRTS VOLUME

Number of Complaints and Convictions/Arrest Orders Received within the specified time period.

PM2: CYCLE TIME-INTAKE

Average Number of Days to complete Complaint Intake during the specified time period.

PM3: CYCLE TIME-NO DISCIPLINE

Average Number of Days to complete Complaint Intake and Investigation steps of the Enforcement process for Closed Complaints not resulting in Formal Discipline during the specified time period.

PM4: CYCLE TIME-DISCIPLINE

Average Number of Days to complete the Enforcement process (Complaint Intake, Investigation, and Formal Discipline steps) for Cases Closed which had gone to the Formal Discipline step during the specified time period.

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.4

DATE: July 25, 2012

ACTION REQUESTED: Information Only: Diversion Program Update

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

Program Update

The Diversion Program is fully staffed which makes it easier to ensure that at least one Diversion staff member attends each Diversion Evaluation Committee (DEC) meeting. The DEC members and Maximus staff appreciate having a staff member attend meetings to clarify policies and make sure everyone stays within their boundaries.

The Program Manager, Carol Stanford along with the three Diversion analysts, Millie Lowery, Anita Rodriguez, Gina Skinner and Maximus Project Director, Virginia Matthews presented four educational seminars at Feather River Hospital in Paradise on February 19, 2012.

Carol Stanford, Millie Lowery and Virginia Matthews presented two educational seminars at Shasta Regional Medical Center in Redding on June 14, 2012. This presentation was prompted by feedback from the seminars held at Feather River Hospital.

Carol Stanford and Virginia Matthews presented an educational and training seminar to Deputy Attorney Generals in San Diego on June 21, 2012.

Carol Stanford and Diversion staff presented an educational training for all interested BRN staff on June 26, 2012. Positive feedback was received from numerous attendees.

Diversion Evaluation Committees (DEC)

A Diversion Evaluation Committee Orientation will be scheduled for Fall 2012. There are currently 15 vacancies as follows: three physicians, nine nurses and three public members. Recruitment efforts continue.

Statistics

The Monthly Statistical Summary Report for July 1, 2011 through June 30, 2012 is attached. As of June 30, 2012, there were 1,669 successful completions.

NEXT STEP: None

FINANCIAL IMPLICATION, IF ANY: None at this time. Updates will be provided at each DDC meeting for review and possible action.

PERSON TO CONTACT: Carol Stanford, Diversion Program Manager
(916) 574-7616

**BOARD OF REGISTERED NURSING
DIVERSION PROGRAM
STATISTICAL SUMMARY
July 1, 2011 - June 30, 2012**

	CURRENT MONTHS	YEAR TO DATE (FY)	PROGRAM TO DATE
INTAKES COMPLETED	190	190	4,454
INTAKE INFORMATION			
Female	151	151	3,507
Male	39	39	947
Average Age	40-59		
Most Common Worksite	Hospital		
Most Common Specialty	ER		
Most Common Substance Abused	Alcohol/Opiates		
PRESENTING PROBLEM AT INTAKE			
Substance Abuse (only)	100	100	2,875
Mental Illness (only)	2	2	146
Dual Diagnosis	84	84	1,385
Undetermined	4	4	47
REFERRAL TYPE*			
Self	53	53	1,366
Board	137	137	3,088
*May change after Intake			
ETHNICITY (IF KNOWN) AT INTAKE			
Asian	7	7	92
African American	6	6	139
Hispanic	10	10	170
Native American	1	1	31
Pacific Islander	2	2	19
Caucasian	162	162	3,674
Other	2	2	63
Not Reported	0	0	266
CLOSURES			
Successful Completion	102	102	1,669
Failure to Derive Benefit	8	8	115
Failure to Comply	14	14	938
Moved to Another State	0	0	51
Not Accepted by DEC	4	4	48
Voluntary Withdrawal Post-DEC	16	16	303
Voluntary Withdrawal Pre-DEC	29	29	442
Closed Public Risk	32	32	246
No Longer Eligible	0	0	10
Clinically Inappropriate	2	2	12
Sent to Board Pre-DEC	0	0	1
Client Expired	1	1	38
TOTAL CLOSURES	208	208	3,873
NUMBER OF PARTICIPANTS: 486 (as of June 30, 2012)			

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.4.1

DATE: July 25, 2012

ACTION REQUESTED: Diversion Evaluation Committee Resignation

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

In accordance with B&P Code Section 2770.2, the Board of Registered Nursing is responsible for appointing persons to serve on the Diversion Evaluation Committees. Each Committee for the Diversion Program is composed of three registered nurses, a physician, and a public member with expertise in chemical dependency and/or mental health.

The following Diversion Evaluation Committee members have resigned for personal reasons. They will be recognized and a letter of appreciation will be mailed to each of them.

RESIGNATION

<u>NAME</u>	<u>TITLE</u>	<u>DEC</u>	<u>NO.</u>
R.Keith Simpson	Physician	Orange County	4
Deborah Steele	Nurse	Central Valley	5

NEXT STEP: Continue recruiting efforts

FISCAL IMPLICATION, IF ANY: None at this time

PERSON TO CONTACT: Carol Stanford, Diversion Program Manager
(916) 574-7616

BOARD OF REGISTERED NURSING
Agenda Item Summary

AGENDA ITEM: 7.4.2

DATE: July 25, 2012

ACTION REQUESTED: Diversion Evaluation Committee (DEC) Member
Appointments, Reappointments, and Transfers

REQUESTED BY: Stacie Berumen, Assistant Executive Officer

BACKGROUND:

In accordance with B&P Code Section 2770.2, the Board of Registered Nursing is responsible for appointing persons to serve on the Diversion Evaluation Committees. Each Committee for the Diversion Program is composed of three registered nurses, a physician, and a public member with expertise in substance use and abuse disorders and/or mental health.

APPOINTMENTS

Below are the names of candidates who were interviewed and are recommended for appointment to the DEC. Their applications and résumés are attached. If appointed, their terms will expire June 30, 2016.

<u>NAME</u>	<u>TITLE</u>	<u>DEC</u>	<u>NO</u>
Mihran Ask	Physician	Orange County	4
Alan Abrams	Physician	Irvine	14
Sally Barbella	Nurse	Orange County	4
Scott Bertrand	Nurse	Orange County	4
Donna Bishop	Nurse	Sacramento	1
Brooke Kilpatric	Nurse	Bay Area	2
Mary Kropf	Nurse	Bay Area	2
Patricia Mraz	Nurse	Orange County	4
Edward Olivás III	Public	Los Angeles	3
Travis Svensson	Physician	Oakland	13
LaFrancine Tate	Public	Bay Area	2
Joan Taylor	Nurse	San Jose	7

REAPPOINTMENTS

Below are the names of members who are recommended for reappointment to the Diversion Evaluation Committees (DEC). Their requests and résumés are attached. If appointed, their terms will expire June 30, 2016.

<u>NAME</u>	<u>TITLE</u>	<u>DEC</u>	<u>NO</u>
Elaine Bradley	Nurse	Palm Springs	6
Richard Diamond	Public	Sacramento	1
Frank Hall	Nurse	North Coast	11

Below are the names of members who are recommended for term extensions to the Diversion Evaluation Committees (DEC). Their requests and résumés are attached. If appointed, their terms will expire June 30, 2014.

<u>NAME</u>	<u>TITLE</u>	<u>DEC</u>	<u>NO</u>
Dianne Christoffels	Nurse	San Diego	10
Richard Jaco	Nurse	Sacramento	1
Laura Leedahl	Nurse	Ontario	9
Edy Stumpf	Public	Orange County	4

TRANSFERS

Below are the names of the DEC members who are being recommended for a transfer to another committee.

<u>NAME</u>	<u>TITLE</u>	<u>DEC</u>	<u>NO</u>
Marshall Alameida	Nurse	North Central	12
Mary Hegarty	Nurse	Fresno	5
Sharon Fritz	Nurse	San Diego	10

NEXT STEP:

Continue recruiting efforts

FISCAL IMPLICATION, IF ANY:

None

PERSON TO CONTACT:

Carol Stanford, Diversion Program Manager
(916) 574-7616